



FAQs - Naked Cleaners Ireland

Which areas do we cover?

We service the whole of Ireland and Northern Ireland. We are growing our team and are looking to add team members throughout Europe. Some of our staff do have cars, and are willing to drive, sometimes at an addition cost depending on location/distance.

Can I touch the cleaner?

No. This is strictly prohibited and against our professional policies. Our cleaners safety is our priority, and we have various mechanisms in place to ensure their safety. You must also not invade the cleaners personal space.

Can I take photos of the cleaner, or video him or her?

No. We take our cleaners privacy seriously. Our cleaners have a right to privacy, and you have no right to take images or record video.

What if I get excited?

Our cleaners are very professional. They won't get upset and will understand your reaction to a nude body. However, you should respect them and their personal space.

Can other people be in the property during the naked cleaning service?

No, we strictly prohibit the presence of additional guests other than the booking client when the cleaner is present, unless agreement is made in advance. Our staff sometimes are requested to be present at events, and in such instances we will permit this, however our staff are only to be placed in a professional environment.

Who provides the cleaning products and equipment?

We require you, the client to provide the cleaning products and equipment. There is a good reason for this, many people have varying sensitivities to cleaning products, hence we feel that the client should provide the required cleaning agents. Your cleaning services provider will provide their own gloves.

Can I contact your cleaner in private?

Naked Cleaners Ireland considers privacy as the utmost of importance for security, confidentiality and quality of service. If the cleaner is hired outside of the Naked Cleaners Ireland online platform, then we cannot guarantee safety, quality or confidentiality, hence we appreciate the fact that clients choose to book only through the Naked Cleaners Ireland platform.

In the case that a cleaner is hired outside of Naked Cleaners Ireland, we will not take any form of liability or responsibility.

Security / Safety of our Cleaners

We have various mechanisms in place for the safety of our cleaners. The address you provide to our bookings team needs to match to the address / door number that our cleaner attends. Our cleaners need to be able to message us during their visit, via either cellular connection or your WIFI network (if cellular does not work for the cleaner, e.g. in basement flats). This WIFI connectivity will be requested at the front door, and we will request our cleaner messages to our service hub to ensure their safety. On occasion we will request our cleaner takes an image of the front of the door area that they are entering, and send to our hub.

Your home and personal belongings security

Our cleaners recognise that they must be able to undertake light and basic cleaning activities at your place, as required when they are on assignment with Naked Cleaners Ireland. We take security seriously to ensure your home will be properly cared for. Some of our staff have been security vetted, which means these staff;

- Have their ID verified (Government ID / Passport).
- Provide Naked Cleaners Ireland with proof of their recent residential address by providing updated utility bills

We have a policy that you, the client must take all reasonable care to ensure the safety of valuable personal belongings and important artifacts / items in your home, however, if required and in extreme circumstances, we are willing to report the cleaner if suspicion is high to the appropriate authorities (police).

<http://nakedcleanersireland.com>