

TERMS & CONDITIONS

CLIENT TERMS & CONDITIONS

Client must be over the age of 21

- No-one under the age of 21 should be present in the property at the time of service.
- There should be no other people present during the service than was specified at the time of the booking.
- No alcohol or drugs may be used at the time of service and you must not be under the influence of alcohol or drugs at the time of service.
- This cannot be a surprise or gift. The person that booked must be present.
- This is a voyeurism service only. We do not provide any sexual services in any form and under no circumstances can you touch the cleaner.
- The cleaner will not touch themselves.
- Clothes must be worn at all times by the client unless previously agreed before booking.
- No garden work or heavy-duty cleaning to be undertaken such as cleaning ovens, taking bins out, emptying bins, cleaning toilets, unblocking drains, or lifting heavy items.
- Please keep all pets locked away or out of the room for the duration of the service.
- All services will only be undertaken within a private location, our employees do not work in public places.
If you would like to change or upgrade the booking, this must be done through head office prior to the service commencing.
- If you would like to extend your booking, the cleaner must call head office before this is permitted. However, you cannot extend your booking during time of service.
- Payments must be made through PayPal, Stripe or bank transfer and Head office must receive payment in full before the session commences.
- You must supply the cleaning equipment, and we expect you to have basic equipment such as a vacuum cleaner, mop and bucket.
- If the cleaner is made to feel uncomfortable at any time they are advised to leave, and no refund will be issued.
We expect that you treat our employees courteously and with respect.
- No photography, videography or audio is allowed under any circumstance.

- You are advised not to ask for or give any personal information to our cleaner.
- You may only make a change to your booking 4 days in advance of the service commencing. With less than 4 day's notice, it is non-refundable and non-exchangeable.
- All of your details are kept confidential. Your personal details will not be disclosed or sold to any third parties.
- Clients must provide photo ID and Utility bill that matches booking address.
- We do not take any responsibility for our cleaners and clients actions and/or behaviours, including but not limited to any accidents or damage/harm to property or anyone/anything in the property. This includes any damages, theft and any other issues that may occur during the booking.
- We may ask you for feedback on our service and staff member, but this will be agreed with you when the booking is made.
- All contact must be made through Sol Tanning LTD head office.
- Please note that Sol Tanning LTD hold all rights to this business, registered in Ireland, business name, business logo and type of business. No other person and third-party organisation have any rights to copy any part of it.

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Naked Cleaners Ireland